

MILESTONE

*Providing Stepping Stones
Along the Path to Success*



A WOMAN-OWNED
SMALL BUSINESS

THEMES OF
PROGRAM
MANAGEMENT

A program is a group of related projects managed in a coordinated way to obtain benefits and control not available from managing them individually. Program management is the centralized coordinated management of a program to achieve the program's strategic benefits and objectives.

A program is different than a project in that information flows from the program to the projects in the early phases of initiating and planning while information flows from the projects to the program in the later phases of executing, controlling, and closing.

During a program's lifecycle, projects are initiated, and the program manager oversees and provides direction and guidance to the project managers. Program managers coordinate efforts between projects, but do not manage them. Program management allows for the application of three broad management themes to help ensure the successful accomplishment of the program.

Benefits management

Benefits management begins in the early phases of a program's lifecycle by defining and formalizing the expected benefits a program is intended to deliver. This step assesses the value and organizational impact of the program and identifies the interdependencies of benefits being delivered among various projects within the program. It works to ensure that targeted benefits are specific, measurable, actual, realistic, and time-based while analyzing the potential impact of planned program changes on benefits outcome. It also assigns responsibilities and accountability for the actual benefits required from the program.

Stakeholder Management

Program stakeholder management defines stakeholders as individuals and organizations whose interests may be affected by the program outcomes. You should identify how the program will affect stakeholders through the organization's culture, current major issues, and any resistance or barriers to change. A stakeholder management plan, combined with a communication plan, should deliver accurate, consistent, and timely information that reaches all relevant stakeholders.

Program Governance

Program governance is the process of developing, communicating, implementing, monitoring, and assuring the policies, procedures, organizational structures, and practices associated with a program. It is concerned with controlling the organization's investment, as well as monitoring the delivery of benefits as the program progresses. This control is achieved by monitoring progress reports and reviews on a routine basis and at each phase in the program's lifecycle. These reviews are an opportunity for senior management to assess the performance of the program before allowing the program to move on to the next phase.

Managing multiple projects by means of a program allows for integrated cost, schedules, or effort, integrated or dependent deliverables across the program, delivery of incremental benefits, and optimization of staffing in the context of the overall program's needs.

UPCOMING FREE
WEBINAR

CREATING AN
INNOVATIVE PROJECT
MANAGEMENT OFFICE

FRIDAY, MAY 3

10:00 - 11:00 AM CST

1 PDU

TO REGISTER, GO TO

www.themathisgroup.com/webinars

The logo consists of the letters 'M' and 'G' in a large, white, serif font with a 3D effect. The 'M' is on the left and the 'G' is on the right, partially overlapping the 'M'. The letters are set against a bright blue background.

SATISFIED CLIENT
OF THIS COURSE

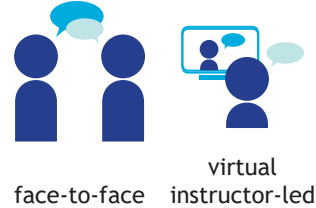
FAA

PROGRAM MANAGEMENT - 2 DAY

PDU's - 13

PMI's Talent Triangle Breakdown

Ways of Working - 13.00



Course Description: Program Management is a two-day class designed to offer direction in managing several projects under a common umbrella. These projects will often run within the same timeframe, using the same resources. An effective program manager can see an overview of the whole picture while still attending to the individual pieces.

Course Objectives:

Objective 1: Define program management

- Discuss strategic planning in program management
- Examine proposal management
- Examine the program management plan
- Examine structured diagrams in managing the program
- Identify program control
- Discuss program control tools
- Examine the program manager's role and responsibilities
- Identify the customer's role in program management
- Discuss team selection and team building within the program

Objective 2: Identify program management problems and propose solutions

- Discuss problems with multi-project planning
- Examine the triple constraints in program management

Objective 3: Examine program funding resources and authorization

- Discuss budgets and cost control within a program
- Discuss program organization and staffing
- Describe risk assessment and management within the program
- Identify communication management, external and internal
- Examine time management within the program



A WOMAN-OWNED SMALL BUSINESS (WOSB)



Providing quality, customized training and consulting services that inspire, educate, and equip organizations to be better tomorrow than they are today.

DR. KEITH MATHIS, PMP, PMI-ACP, CSP-SM, CSP-PO
WANDA MATHIS, M.ED. PMI-ACP

PROJECT MANAGEMENT TRAINING

OVER 60 PROJECT MANAGEMENT COURSES REGISTERED WITH PMI

PRESENTATIONS THAT EDUCATE, MOTIVATE, AND INSPIRE

Since 1993, The Mathis Group has been helping organizations change worker productivity and behavior.

- PROJECT MANAGEMENT
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ORGANIZATIONAL BEHAVIOR
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CUSTOMER SERVICE

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VALUES STATEMENT

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